



Dear Valued Customers,

Hygiena has been closely monitoring the Coronavirus (COVID-19) situation and the implications it has for our employees, customers and communities.

SAFE ENVIRONMENT: We are taking appropriate actions to ensure the safety of our employees around the world, which in turn guarantees a safe and uninterrupted supply of products to our customers.

The Hygiena team is deploying best practices throughout all business operations per the recommendations of the federal, state, and local governments.

BUSINESS RESILIENCY: Our customers can be assured that Hygiena is a reliable source for all necessary testing products and equipment. 98% of Hygiena products are manufactured in the USA. Our supply chain is also primarily North America-based, and at this time, we have verified with all of our suppliers that they also do not anticipate any interruptions in their production or shipping schedules.

Hygiena also maintains very solid inventory levels at all times and is well positioned to meet all customer requirements.

TECHNICAL CUSTOMER SUPPORT: All regular Customer Support operations are fully operational, and our Customer Tech Support representatives are available to assist customers with any questions regarding our products and/or supply chain concerns.

This is a global crisis and remains very dynamic. Information continues to change day-to-day. We will be updating our Coronavirus web page with the latest information as it becomes available: <http://www.hygiena.com/COVID-19>.

Best regards,

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